



Ted Doherty, Director of Education and Secretary of the Board

Avon Maitland District School Board

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May 7, 2015

Dear Parents/Guardians:

Re: Use of "Family Sharing" With Board Owned One-to One iPads

You are receiving this letter because your child has received a One-to-One take home iPad.

We have recently learned of an issue tied to our setup and the "Family Sharing" application. We are working to correct this problem and ask for your assistance as we do so. We ask that you please disable the "Family Sharing" app from the Board owned device. If you have not activated the "Family Sharing" app, please do not do so at this time. This should be for a temporary period of time and we will notify you when the app may be activated.

With the iOS 8.3 update, Apple provided families with the ability to share apps amongst various devices which are owned by family members. The "Family Sharing" application allows a parent to share apps with their family members. However, when a child under the age of 18 years of age attempts to purchase an app, the parent receives a notification and must approve that purchase.

The "Family Sharing" application did not exist when we first started our One-to-One initiative and this has implications tied to the setup of these take home devices. Therefore, parents may not receive the notification that their child wishes to purchase an app; rather, that notification may go to the One-to-One device, thereby allowing the student to approve the purchase. We are working to remedy this problem but ask that while we are doing so, that you not use the "Family Sharing" application. We will notify you when the issue has been resolved so that you may resume "Family Sharing" with the Board device.

We also remind parents/guardians that iTunes cards are a safer alternative to using credit cards tied to Apple ID's. iTunes cards will have a limit to what may be spent, whereas a credit card can be used to accumulate a significant charge.

Again, we would appreciate it if you would disable the "Family Sharing" application until we notify you that the problem has been resolved.

Thank you,

A handwritten signature in black ink, appearing to read 'Michael Ash', written in a cursive style.

Michael Ash
Superintendent of Education